



# IBM Express Portfolio is updated to include new IBM System x models

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## Overview

Effective March 22, 2011, IBM® announces new Express® Seller models, with special pricing and terms and conditions.

The information for these models is based on standard models but is not an exact match.

Review the specifications included in this announcement and in the IBM announcements listed in the [Reference information](#) section for specific information regarding technical specifications, warranty, and terms and conditions applicable to these models.

New part number	Standard part number	IBM announcement number	Announcement date
7944KAG	794422G	ZG11-0021	February 15, 2011
7376K5G	7376A2G	ZG11-0023	February 15, 2011
7945KEG	794522G	ZG11-0012	February 15, 2011

## Key prerequisites

None

## Planned availability date

March 22, 2010

## Description

	7944-KAG
Processor	Xeon® E5606
Cores	4
Internal speed	2.13 GHz
External speed	4.8 GT/s
Number standard	1
Maximum	2
Cache	8 MB
Memory (SDRAM)	4 GB

DIMMs	1 x 4 GB RDIMM (2GB 1Rx4, 1.35V Chipkill™)
DIMM sockets	18
Address capability	192 GB
Video	SVGA
Memory	16 MB
ServerAID™	M1015
HDD controller	SAS/SATA
Channels	8
Connector internal	2
Connector external	0
HDD	Open Bay 2.5" HS SAS/SATA
Total drive bays	4
3.5-in slim	0
2.5-in slim	4
Hot-swap	4
Internal capacity	4.8 TB (1)
Bays available	4
3.5-in slim	0
2.5-in slim	4
Hot-swap	4
Total slots	2
x16 PCI-E slot	2
Slots available	2
Management proc.	Standard
Ethernet controller	2x10/100/1k Mbps
Optical	Multiburner
Diskette drive	0
Power supply	460 W
Number standard	1
Hot-swap	Yes
Redundant power	Optional
Auto restart	Yes
	7376-K5G
Processor	Xeon 4C E5606
Internal speed	2.13 GHz
External speed	4.8 GT/s
Number standard	1
Maximum	2
L3 cache (full-speed)	8 MB
Memory	4 GB ECC
RDIMMs	1 x 4 GB RDIMM (2GB 1Rx4, 1.35V Chipkill)
DIMM sockets	12
Capacity	96 GB
Video	SVGA
memory	16 MB
ServerAID	0 (2)
Channels	4
Connector internal	4
Connector external	0
HDD Controller	SATA
HDD	2 x 500GB 7K2 RPM 3.5" SS SATA
Total bays	5
5.25 slim	1
3.5-in tape	4
Hot-swap (3.5-in)	0
Hot-swap (2.5-in)	0
Internal capacity	8 TB
Bays available	2
5.25 slim	0
3.5-in slim	2
2.5-in slim	0
Hot Swap	0
Total PCI slots	3
PCI_E (x8)	2
PCI_E (x4)	1
Slots available	3
System management	Standard
Ethernet controller	Two 1 Gb
Optical	Multiburner

Power supply	460 W
Number standard	1
Hot-swap	Yes
Redundant power	Optional
Auto restart	Yes
	7945-KEG
Processor	Xeon 4C E5606
Internal speed	2.13 GHz
External speed	4.8 GT/s
Number standard	1
Maximum	2
L3 cache (full-speed)	8 MB
Memory	4 GB ECC
RDIMMs	1 x 4 GB RDIMM (2GB 1Rx4, 1.35V Chipkill)
DIMM sockets	18
Capacity	192 GB
Video	SVGA
ServerRAID	M1015
HDD Controllers	SAS/SATA
Channels	8
Connector internal	4
HDD	Open Bay 2.5" HS SAS/SATA
Total bays	9 (standard)
5.25 slim	1
3.5-in tape	0
Hot-swap (3.5-in)	0
Hot-swap (2.5-in)	8 standard
Internal capacity	9.6 TB (with upgrade kit) (3)
Bays available	8
5.25 slim	0
3.5-in tape	0
Hot-swap (3.5-in)	0
Hot-swap (2.5-in)	8
Total PCI slots	4
PCI_E (x8) (6)	4
System management	Standard
Ethernet controller	Two 1 Gb
Optical	Multiburner
Power supply	460 W
Number standard	1
Maximum	2
Hot-swap	Yes
Redundant power	Optional
Auto restart	Yes

<sup>1</sup> Based on 8x 600 GB 10K SAS 2.5" HS HDD when upgrade to 8x HDD (no optical) installed.

<sup>2</sup> No H/W RAID, S/W RAID 0,1 ready.

<sup>3</sup> The standard system can hold eight 2.5-inch HS HDDs. Maximum capacity is based on installation of sixteen 600 GB slim-high, SAS HDDs with optional 8-Bay HDD expansion option.

### **Accessibility by people with disabilities**

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on the products' accessibility compliance can be requested via IBM's website

[http://www-03.ibm.com/able/product\\_accessibility/index.html](http://www-03.ibm.com/able/product_accessibility/index.html)

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## **Reference information**

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Refer to the following Hardware Announcements for product information:

New part number	Standard part number	IBM announcement number	Announcement date
7944KAG	794422G	ZG11-0021	February 15, 2011
7376K5G	7376A2G	ZG11-0023	February 15, 2011
7945KEG	794522G	ZG11-0012	February 15, 2011

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## Product number

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Description	Machine type	Model	Part number
IBM System x			
Express Model 3550 M3	7944	KAG	7944KAG
Express Model 3620 M3	7376	K5G	7376K5G
Express Model 3650 M3	7945	KEG	7945KEG
x3550 M3			
7944KAG 1x E5606 Westmere 4C 2.13GHz 8MB (80W), 4GB (1x 4GB (2Gb 1Rx4, 1.35V Chipkill) RDIMM), O/B 2.5" HS SAS/SATA(4), M1015, Multiburner, 1x460W HS PSU			
x3620 M3			
7376K5G 1x E5606 Westmere 4C 2.13GHz 8MB (80W), 4GB (1x 4GB (2Gb 1Rx4, 1.35V Chipkill) RDIMM), 2x 500GB 7200 3.5" SS SATA(4), SW RAID, Multiburner, 1x460W HS PSU			
x3650 M3			
7945KEG 1x E5606 Westmere 4C 2.13GHz 8MB (80W), 4GB (1x 4GB (2Gb 1Rx4, 1.35V Chipkill) RDIMM), O/B 2.5" HS SAS/SATA(8), M1015, Multiburner, 1x460W HS PSU			

Announced in:

Announcement countries are EMEA excluding the following countries:

Russia  
Armenia  
Belarus  
Georgia  
Kazakhstan  
Kyrgyzstan  
Ukraine  
Azerbaijan  
Tajikistan  
Turkmenistan  
Uzbekistan

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## Services

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### Global Technology Services

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IBM services include business consulting, outsourcing, hosting services, applications, and other technology management.

These services help you learn about, plan, install, manage, or optimize your IT infrastructure to be an On Demand Business. They can help you integrate your high-speed networks, storage systems, application servers, wireless protocols, and an

array of platforms, middleware, and communications software for IBM and many non-IBM offerings. IBM is your one-stop shop for IT support needs.

For details on available services, contact your IBM representative or visit

<http://www.ibm.com/services/>

For details on available IBM Business Continuity and Recovery Services, contact your IBM representative or visit

<http://www.ibm.com/services/continuity>

For details on education offerings related to specific products, visit

<http://www.ibm.com/services/learning/index.html>

Select your country, and then select the product as the category.

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## Technical information

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### Planning information

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#### *Customer responsibilities*

These systems are designated as customer setup (CSU).

### Security, auditability, and control

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For a complete description of each product, refer to the IBM announcements in the **Reference information** section.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communications facilities.

### Global Technology Services

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Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings, for the efficient installation, implementation, and/or integration of this product.

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## Terms and conditions

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To obtain copies of the IBM Statement of Limited Warranty, contact your reseller or IBM.

### Warranty period

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- Three years

An IBM part or feature installed during the initial installation of an IBM machine is subject to a full warranty effective on the date of installation of the machine. An IBM part or feature that replaces a previously installed part or feature assumes the remainder of the warranty period for the replaced part or feature. An IBM part or feature added to a machine without replacing a previously installed part or feature is subject to a full warranty effective on its date of installation. Unless specified otherwise, the warranty period, type of warranty service, and service level of a part or feature are the same as those for the machine it is installed in.

## Warranty service

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If required, IBM provides repair or exchange service depending on the type of warranty service specified below for the machine. IBM will attempt to resolve your problem over the telephone or electronically by access to an IBM website. You must follow the problem determination and resolution procedures that IBM specifies. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response-time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations. Additional charges may apply outside IBM's normal service area. Contact your local IBM representative or your reseller for country- and location-specific information.

The type of service is Customer Replaceable Unit (for example, keyboard, mouse, speaker, memory, or hard disk drive) Service and On-site Service.

### **Customer Replaceable Unit (CRU) Service**

IBM provides a replacement CRU to you for you to install. CRU information and replacement instructions are shipped with your machine and are available from IBM at any time on your request. A CRU is designated as being either a Tier 1 or a Tier 2 CRU. Installation of a Tier 1 CRU is your responsibility. If IBM installs a Tier 1 CRU, at your request, you will be charged for the installation. You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service specified below, On-site Service.

Based upon availability, a CRU will be shipped for next business day (NBD) delivery. IBM specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned to IBM. When return is required, return instructions and a container are shipped with the replacement CRU, and you may be charged for the replacement CRU if IBM does not receive the defective CRU within 15 days of your receipt of the replacement.

The following have been designated as a Tier 1 CRU:

x3550 M3

- Top cover (all models)
- DIMM air duct
- Memory
- Virtual media key
- AC power supply
- Optical drives
- Rack latch kit
- Hard disk drives
- Fillers
- Fan, hot-swap
- ServeRAID-BR10i adapter
- SAS/SATA riser card
- Air baffle kit
- Cable management arm
- System label
- Top cover
- Voltage regulator module
- Cable, hard disk drive configuration
- Cable, operator panel
- Cable, SATA DVD
- EMC fillers

- Ethernet card
- Labels
- Low-profile adapter (varies)
- Riser-card bracket
- Bracket assembly, rear I/O
- SAS adapter retainer
- Video adapters
- Hypervisor™, embedded USB flash device

#### x3620 M3

- Battery
- Blank filler
- Cable-management arm
- Hard disk drive
- Hot-swap fan
- Hot-swap power supply
- Lift handle kit
- Memory DIMM
- Memory expansion card
- Optical drive
- PCI adapter
- PCI divider
- Power cord
- Service label
- Service processor
- System label
- Top cover
- Voltage regulator module

#### x3650 M3

- Air baffles
- Blank filler
- Cable-management arm
- Hard disk drives
- Hot-swap fan
- Hot-swap AC power supply
- Lift handle kit
- Memory DIMM
- Memory expansion card
- Optical drive
- PCI adapter
- PCI divider
- Power cord
- Service label
- System label
- Top cover
- Fan bracket
- Hypervisor USB key

- PCI riser
- RAID card without battery
- Tape drive
- Virtual media key
- Ethernet daughter card

### **On-site Service**

This provides On-site Repair, 9 hours per day, Monday through Friday excluding holidays, NBD response. IBM or your reseller will repair the failing machine at your location and verify its operation. You must provide a suitable working area to allow disassembly and reassembly of the IBM machine. The area must be clean, well lit, and suitable for the purpose. On-site Service is not available in all countries, and some countries have kilometer or mileage limitations from an IBM service center. In those locations where On-site Service is not available, the normal in-county service delivery is used.

### **International Warranty Service**

International Warranty Service (IWS) is available in selected countries or regions.

The warranty service type and the service level provided in the servicing country may be different from that provided in the country in which the machine was purchased.

Under IWS, warranty service will be provided with the prevailing warranty service type and service level available for the IWS-eligible machine type in the servicing country and the warranty period observed will be that of the country in which the machine was purchased.

To determine the eligibility of your machine and to view a list of countries where service is available, visit

<http://www-947.ibm.com/support/entry/portal/wlup>

For more information see Marketing Announcement ZS01-0168, dated September 25, 2001.

### **ServicePac® service upgrades**

The announced products are also eligible for ServicePac warranty upgrades. ServicePacs provide a higher level of service than that provided under the base IBM Machine Warranty.

ServicePacs can be purchased from your IBM Business Partner and are specific to the machines/products listed.

ServicePac offering	e-ServicePac number	Ordering part number
7945		
3yr On-site Repair 9hr x 5 days 4hr Resp Target	PC1074	e-ServicePac - 65Y5220 (2)
3yr On-site Repair 24hr x 7 days 4hr Resp Target	PC1075	e-ServicePac - 65Y5220 (2)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC506	e-ServicePac - 41W9360(4)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC935	e-ServicePac - 54Y4501 (UK Only)



3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC1097	e-ServicePac	- 68Y5030 (Italy Only)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC1121	e-ServicePac	- 68Y5151 (France Only)
3yr On-site Repair 24hr x 7 days 8hr Committed Service	PC529	e-ServicePac	- 41W9680 (5)
3yr On-site Repair 24hr x 7 days 8hr Committed Service	PC1108	e-ServicePac	- 68Y4933 (9)
3yr On-site Repair 24hr x 7 days 24hr Committed Service	PC926	e-ServicePac	- 40Y5878 (6)
3yr On-site Repair 24hr x 7 days 24hr Committed Service	PC517	e-ServicePac	- 41W9371 (7)
4yr On-site Repair 9hr x 5 days 4hr Resp Target	PC1076	e-ServicePac	- 65Y5220 (2)
4yr On-site Repair 24hr x 7 days 4hr Resp Target	PC1077	e-ServicePac	- 51J8877 (2)
5yr On-site Repair 9hr x 5 days 4hr Resp Target	PC1078	e-ServicePac	- 51J8877 (2)
5yr On-site Repair 24hr x 7 days 4hr Resp Target	PC1079	e-ServicePac	- 51J8877 (2)
3yr On-site Repair 9hr x 5 days NBD Comm Parts	PC1024	e-ServicePac	- 65Y0991 (Russia only)

#### Announcement countries for ServicePacs

Announcement is restricted to the following countries:

#### e-ServicePac

Austria Belgium Bulgaria Croatia Czech Rep  
Denmark Egypt Estonia(8)Finland France (1) Germany Greece  
Hungary Ireland Israel Italy Latvia(8) Lithuania(8)  
Luxembourg Netherlands Norway Pakistan Poland Portugal  
Romania Russia (2) S. Africa Serbia Slovakia Slovenia Spain  
Sweden Switzerland Turkey UK (3) Ukraine

- (1) Except overseas Territories
- (2) Except Russia
- (3) UK mainland only
- (4) Austria, Germany, Turkey and South Africa only
- (5) Czech Republic, Hungary, Poland, Slovakia, Slovenia,  
Switzerland, Romania, Serbia, Russia, Bulgaria and Croatia only
- (6) Austria, Germany, South Africa and Switzerland only
- (7) Czech Republic, Hungary, Poland, Slovakia, Slovenia,  
Turkey, Romania, Serbia, Russia, Bulgaria and Croatia only
- (8) Order and registration via Finland
- (9) Denmark, Sweden, Finland and Norway only

7944

3yr On-site Repair 9hr x 5 days 4hr Resp Target	PC1068	e-ServicePac	- 65Y5214 (2)
3yr On-site Repair 24hr x 7 days 4hr Resp Target	PC1069	e-ServicePac	- 65Y5215 (2)
3yr On-site Repair	PC505	e-ServicePac	- 41W9359 (4)



24hr x 7 days 6hr Committed Service		(Italy only)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC1120 e-ServicePac	- 68Y5150 (7)
3yr On-site Repair 24hr x 7 days 8hr Committed Service	PC528 e-ServicePac	- 41W9679 (5)
3yr On-site Repair 24hr x 7 days 8hr Committed Service	PC1111 e-ServicePac	- 68Y4936 (8)
3yr On-site Repair 24hr x 7 days 24hr Committed Service	PC513 e-ServicePac	- 41W9367 (9)
3yr On-site Repair 24hr x 7 days 24hr Committed Service	PC831 e-ServicePac	- 51J9366 (6)
4yr On-site Repair 9hr x 5 days 4hr Resp Target	PC1082 e-ServicePac	- 65Y5229 (2)
4yr On-site Repair 24hr x 7 days 4hr Resp Target	PC1071 e-ServicePac	- 65Y5217 (2)
5yr On-site Repair 9hr x 5 days 4hr Resp Target	PC1072 e-ServicePac	- 65Y5218 (2)
5yr On-site Repair 24hr x 7 days 4hr Resp Target	PC1138 e-ServicePac	- 68Y5334 (2)
3yr On-site Repair 9hr x 5 days NBD Comm Parts	PC1020 e-ServicePac	- 65Y0986 (Russia only)

#### Announcement countries for ServicePacs

Announcement is restricted to the following countries:

#### e-ServicePac

Austria Belgium Bulgaria Croatia Czech Rep  
Denmark Egypt Estonia Finland France (1) Germany Greece  
Hungary Ireland Israel Italy Latvia Lithuania Luxembourg  
Morocco Netherlands Norway Pakistan Poland Portugal Romania  
Russia (2) S. Africa Serbia Slovakia Slovenia Spain  
Sweden Switzerland Tunisia Turkey UK (3) Ukraine  
Tunisia Morocco

- (1) Except overseas Territories
- (2) Except Russia
- (3) UK mainland only
- (4) Austria, Germany, South Africa and Turkey only
- (5) Czech Republic, Hungary, Poland, Russia, Slovakia, Slovenia, Switzerland, Romania, Croatia, Serbia, Bulgaria, Morocco and Tunisia only
- (6) Czech Republic, Hungary, Poland, Russia, Bulgaria, Slovakia, Slovenia, Turkey, Romania, Croatia, Serbia, Morocco and Tunisia only
- (7) France, Belgium, Netherlands and Luxembourg only
- (8) Sweden, Norway, Denmark and Finland only
- (9) Austria, Germany, Switzerland, South Africa, Belgium, Luxembourg and Netherlands only

#### ALL models

IBM Announcement ZS06-0105 dated February 17, 2006.  
See final section for details of availability and limitations,  
if applicable.

#### Maintenance

The products in this document are also covered by Maintenance Agreements and ServiceSuite™ contracts.

### ***Licensing***

Programs included with this product are licensed under the terms and conditions of the License Agreements that are shipped with the system.

### ***Field installable features***

Yes

### ***Model conversions***

No

### ***Machine installation***

Customer setup. Customers are responsible for installation according to the instructions IBM provides with the machine.

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## **IBM Electronic Services**

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IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

To learn how Electronic Services can work for you, visit

<http://www.ibm.com/support/electronic>

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### **Terms and Conditions for Express Seller products**

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The designated products are available only as part of the IBM Express Seller program. For full details of the terms and conditions, refer to the Express Seller Program Terms and Conditions applicable to a specific Business Partner.

**Note:** Copies of the Express Seller Program Terms and Conditions are available locally.

In summary:

- Orders for Express Seller products must be placed on an order specifically identified as 'Express Seller' and should not contain any other (non-Express Seller) product.
- Orders may be placed only for currently eligible Express Seller products.
- IBM will undertake to deliver products purchased under the terms of the Express Seller program within a specified number of days. For full details of the delivery terms for your country, refer to the Express Seller Program Terms and Conditions.
- Products purchased under this program are eligible for 15 days' price protection from the date of shipment. For full details, refer to the program Terms and Conditions.
- There is no accommodation for the return to IBM of any products ordered under the terms of this program.
- Products purchased under the terms of this offering are not available to be sold as part of a Special Bid.

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## **Warranty service upgrades**

### ***IBM hourly service rate classification***

Two

### ***Graduated program license charges apply***

No

### ***Licensed Machine Code***

IBM Machine Code is licensed for use by a customer on the IBM machine for which it was provided by IBM under the terms and conditions of the IBM License Agreement for Machine Code, to enable the machine to function in accordance with its specifications, and only for the capacity authorized by IBM and acquired by the customer. You can obtain the agreement by contacting your IBM representative or visiting

[http://www.ibm.com/servers/support/machine\\_warranties/machine\\_code.html](http://www.ibm.com/servers/support/machine_warranties/machine_code.html)

IBM may release changes to the Machine Code. IBM plans to make the Machine Code changes available for download from the IBM technical support website.

If the machine does not function as warranted and your problem can be resolved through your application of downloadable Machine Code, you are responsible for downloading and installing these designated Machine Code changes as IBM specifies. If you would prefer, you may request IBM to install downloadable Machine Code changes; however, you may be charged for that service.

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## **Pricing**

For all local charges, contact your IBM representative.

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### **IBM Global Financing**

IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

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## **Announcement countries**

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All European, Middle Eastern and African Countries excluding the following countries:

- Russia
- Armenia
- Belarus
- Georgia
- Kazakhstan
- Kyrgyzstan
- Ukraine
- Azerbaijan
- Tajikistan
- Turkmenistan
- Uzbekistan

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<http://www.ibm.com/planetwide/>